**Course Controller Questionnaire****[ ]**

**Name of Industry Employee involved in Training:**

**Mobile:**

**Email:**

**No. of years in industry:**

|  |
| --- |
| You can complete this form electronically or print the form and complete with a Black or blue pen.Once you have completed the form, you can either email to results@acas.edu.au or post it to ACAS, PO Box 14, Parkwood, WA 6147. All forms are placed into a secure holding box and all is then entered on a regular schedule. |
| **About Your Training:****Strongly Disagree****Disagree****Agree****Strong Agree**Trainers were effective in their teaching.[ ] [ ] [ ] [ ] Trainers had good knowledge and experience of the industry.[ ] [ ] [ ] [ ] Trainers were able to relate material to the workplace.[ ] [ ] [ ] [ ] Overall, we are satisfied with the training.[ ] [ ] [ ] [ ] We would recommend the training to others.[ ] [ ] [ ] [ ] Assessments were based on realistic activities.[ ] [ ] [ ] [ ] The training organisation gave appropriate recognition of existing knowledge and skills.[ ] [ ] [ ] [ ] Assessment was at an appropriate standard.[ ] [ ] [ ] [ ] The training focused on relevant skills.[ ] [ ] [ ] [ ] The training prepared employees well for work.[ ] [ ] [ ] [ ] The training had a good mix of theory and practice.[ ] [ ] [ ] [ ] We would recommend the training organisation to others.[ ] [ ] [ ] [ ] The training was an effective investment.[ ] [ ] [ ] [ ] The training reflected current practice.[ ] [ ] [ ] [ ] The training was effectively integrated into our organisation.[ ] [ ] [ ] [ ] Our employees gained the skills they needed from this training.[ ] [ ] [ ] [ ] The training has helped our employees work with people.[ ] [ ] [ ] [ ] The training helped employees identify how to build on their current knowledge and skills.[ ] [ ] [ ] [ ] Our employees gained the knowledge they needed from this training.[ ] [ ] [ ] [ ] The training prepared our employees for the demands of work.[ ] [ ] [ ] [ ] The training used up-to-date equipment, facilities and materials.[ ] [ ] [ ] [ ] The training resources were appropriate for learner needs.[ ] [ ] [ ] [ ] Training resources and equipment were in good condition.[ ] [ ] [ ] [ ] The training organisation acted on feedback from employers.[ ] [ ] [ ] [ ] The training organisation developed customised programs.[ ] [ ] [ ] [ ] The way employees were assessed was a fair test of their skills and knowledge.[ ] [ ] [ ] [ ] The training organisation was flexible enough to meet our needs.[ ] [ ] [ ] [ ] The training organisation dealt satisfactorily with any issues or complaints.[ ] [ ] [ ] [ ] The training organisation provided good support for workplace training and assessment.[ ] [ ] [ ] [ ] The training organisation clearly explained what was expected from employers.[ ] [ ] [ ] [ ]  |

**What were the BEST ASPECTS of the training?**

**What aspects of the training were MOST IN NEED OF IMPROVEMENT?**

**Which part of this form NEEDS TO BE IMPROVED?**

**Thank you for sharing your views.**

|  |  |  |  |
| --- | --- | --- | --- |
| **Signature**: |  | **Date:** | **/ /** |